

GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
(RAILWAY BOARD) (रेलवे बोर्ड)

No. TCH/2003/10/TTE Lobby

New Delhi, dated. 12.03.2020

The Principal Chief Commercial Managers,
All Zonal Railways.

Sub: 100% digitalization of working of TTE lobbies at stations.

Please refer to this office letter of even number dated 16.01.2020 wherein the guidelines ensuring 100% digitalization of working of TTE lobbies were issued. However, it has been brought to the notice of this office that there are number of TTE lobbies that are not functioning at all or all functionalities of the TTE lobby application are not being used.

2. With a view to ensure 100% digitalization of working of TTE lobbies at stations the following is desired:

- (i). One officer from every division, not below the rank of ACM, may be nominated for effective implementation of the digitalization of TTE lobbies.
- (ii). The details of the nominated officer viz. Name, Designation and mobile number may be communicated to this office.
- (iii). Division wise locations of ticket checking headquarters may be furnished.
- (iv). The details of existing hardware/infrastructure in the TTE lobbies along with the details of ticket checking staff may also be furnished in the enclosed format.

The requisite information mentioned above shall be furnished to this office latest by 20.03.2020.

20/3/2020
(Sanjay Manocha)

Joint Director Passenger Marketing
Railway Board

Copy to:

1. ED/C&IS
2. GM/PMS
3. Sr. DCMs, All Divisions.

